



ARE YOU RETIRING SOON?

Here's what you need to do to continue membership with Platinum Health

If you are at retirement age as per your employer agreement, you and your dependents can stay on Platinum Health as continuation members.

Once you have taken the decision to go on retirement, you need to notify the scheme whether you want to continue membership with Platinum Health or terminate membership by completing the **Confirmation of medical form**. This can be obtained from any of our Client Liaison offices, or you can download it from our website.

Should you wish to **terminate membership with Platinum Health**, this form needs to be handed in at one of our Client Liaison offices or emailed to phclientliaison@platinumhealth.co.za. It is important to note that should you terminate membership with the scheme, you will not be able to join Platinum Health after termination.

Should you wish to **continue membership with Platinum Health**, you will need to complete the **Confirmation of medical form**, as well as the **Continuation form** and submit them with all supporting documentation in order to finalise your continuation.

Another important factor to take into consideration is that all continuation members pay upfront (in advance) contributions, so please plan your financials accordingly. The same contribution tables apply to all members, and you can view the contribution tables per Option on the Our Options Page on the Platinum Health website (www.platinumhealth.co.za).



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Members need to bear in mind that employers deduct contributions in arrears. Their employer will deduct the final contribution for the month that has passed and the member at the end of the same month, now being a retiree, will have an upfront contribution for the new month.

Members receiving monthly subsidies from employers need to bear in mind that once the employer's subsidy is not in force (usually the month the member turns 60), from the month following expiring of the subsidies, the member will be deemed an upfront paying member.

Once on retirement, your income may change, compared to when you were still working. You therefore have to submit proof of income (ITA34 form) to the scheme on an annual basis to ensure you are billed the correct contributions. The ITA34 form can be obtained from any South African Revenue Service (SARS) office. Should you qualify to submit to SARS, the result of your assessment is an ITA34.

After obtaining the relevant documentation from SARS, you can submit it to Platinum Health via any of the following channels:

- Hand in at your closest Client Liaison office OR
- Email to the Membership Department
(zzgengagementofficemembership@platinumhealth.co.za) OR
Email to Client Liaison (phclientliaison@platinumhealth.co.za)

IT IS IMPORTANT TO NOTE that if no ITA34 is received, you will be defaulted in the highest income (salary) band and you will be billed contributions relevant to the default income (salary) band until the ITA34 is received. Once Platinum Health receives your documentation, your income (salary) band will be rectified according to the date when proof was received. New contributions will be raised from the 1st of the month following the month in which the documentation was received.

A quick summary of documentation required:

1. **Confirmation of medical form** – should you wish to continue or terminate membership; you have to complete the confirmation of medical form as it's a minimum requirement.
2. **Continuation form** – should you wish to continue membership plus all supporting documentation.
3. **Change form to terminate membership** – should you wish to terminate membership and not continue on the medical scheme.

Should you have any questions or need assistance, kindly contact Client Liaison on 014 590 1700 or 080 000 6942.



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