

Client Liaison officer at your service at **AMANDELBULT COMPLEX**



**PLATINUM
HEALTH**

Platinum Health Client Liaison Officer, Dineo Melamu is available to assist PH members at Amandelbult Dishaba with any Medical Scheme related queries such as:

- Member queries and complaints;
- Obtaining authorisations for specialist referrals;
- Obtaining authorisation for hospitalisation;
- Assistance in arranging chronic medication;
- Designated Service Providers (DSP's);
- Platinum Health facilities;
- Membership, membership cards and certificates;
- Claims and refunds;
- Tax certificates;
- Scheme procedures;
- Scheme benefits;
- Any service-related enquiries.



**Dineo Melamu
Client Liaison Officer**

Members are welcome to visit Dineo at the following venues and times as indicated below:

Mondays	Dishaba Shaft	08:30 – 15:30
Tuesdays	Dishaba Shaft	08:30 – 15:30
Wednesdays	Dishaba Shaft	08:30 – 15:30
Thursdays	Dishaba Shaft	08:30 – 15:30
Fridays	Concentrator	08:30 – 10:00
	Sima Contractors	10:30 – 12:00
	Mlanje	12:30 – 14:00

**Members can contact Dineo on 083 455 3054
or by email: Dineo.Melamu@platinumhealth.co.za**

Members can also contact the Platinum Health Call Centre:
Telephone: 014 590 1700 or 080 000 6942 or
Email: phclientliaison@platinumhealth.co.za

**This schedule is subject to any other Platinum Health Client Liaison Meetings or Projects.*

