

# DISPENSING OF CHRONIC MEDICINE



Following a newsflash issued on the 24 March about issuing six months chronic medication, Platinum Health would like to thank all members for the overwhelming reaction which is an evident commitment to take care of themselves.

Members must take note that pharmacies will remain open during the lock-down period as this is an essential service.

Platinum Health has secured enough stock of chronic medicine items and is confident that they will be able to supply all our members their chronic medication. Courier services for delivery of medicine for members residing out-of-area will continue as normal.

Members due for refills of scripts during the lock-down period will receive their chronic medicine and an extended fill will be issued according to the number of repeats left on the script.

Extended supplies are being issued and will continue for the period March, April and May. This will ensure all members are covered until October/November 2020.

Members need to keep calm, keep to your prescription and take good care of medication by not exposing it to high temperature or moisture for extended periods.

